

**THE MOST IMPORTANT  
THING WE DO IS PROVIDE  
THE BEST HEALTHCARE  
AND MEDICAL SERVICES  
FOR OUR PATIENTS  
IN A CARING AND TIMELY WAY**

For any further  
information on your  
appointment or our services,  
please call our booking office  
number on

**0113 249 4655**

or email us on

**email@livingcare.co.uk**

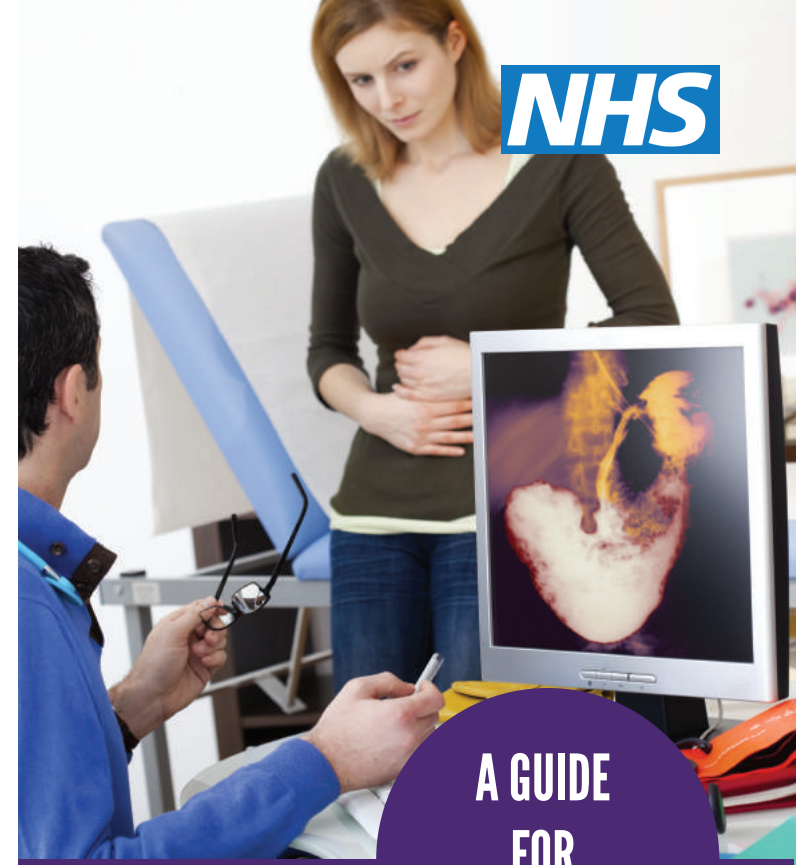
where our friendly and  
efficient staff will do  
their very best  
to assist you



**YOU CAN FIND ALL INDIVIDUAL CLINIC MAPS,  
DIRECTIONS AND BUS ROUTES ON  
[WWW.LIVINGCARE.CO.UK](http://WWW.LIVINGCARE.CO.UK)  
UNDER 'PATIENTS'**



LivingCare is the trading name for Fountain Diagnostic Limited and Leodis Care Limited. Fountain Diagnostic Limited whose registered office is at 96 Marsh Lane, Leeds LS9 8SR and registered number is 05814528. Leodis Care Limited whose registered office is at 5-7 East Park Road Leeds LS9 9JD and registered number is 06442564



**A GUIDE  
FOR  
PATIENTS**

*UROLOGY*

**YOUR APPOINTMENT AT LIVINGCARE.**



# UROLOGY

## PATIENT INFORMATION.

A Urology outpatient appointment is a consultation with a Urologist – A specialist in diagnosing and treating bladder and urinary tract problems.

During the consultation you will be asked questions about your symptoms and the Urologist will discuss and advise you about what can be done to support you. This may include further examinations and treatments that you may require to complete the consultation process.

If you require another test or procedure as part of your treatment, this will be organised by the nursing and administration team for you.

Instructions and details of the test and when to expect an appointment will be discussed with you at the time. You will also have the chance to ask questions

## WHAT SHOULD I EXPECT ON THE DAY?

On the day of your consultation you will be greeted by a nurse who will check your details and direct you to the Urology consulting room.

## PREPARING FOR YOUR APPOINTMENT.

Please prepare a list of all your medications, their doses and any supplements you take. Bring detailed notes of your symptoms, trying to recall when your symptoms began. Please bring a specimen of urine with you also.

## DURING THE CONSULTATION.

The consultation will last approximately 15 minutes.

You may be asked to undress so that the doctor can examine you appropriately. You will be allowed to do this in private behind a screen to respect your privacy and dignity.

You will also be asked if you would like a chaperone to be with you throughout your examination.

After the examination you will be allowed time to dress in private before further discussion is held about your further treatment or any questions you may have.

## WHEN WILL I GET MY RESULTS?

If the urologist advises you that further tests are necessary e.g. Ultrasound scan or X-ray, the results of these will be discussed with you at a follow up outpatient appointment.

If you require tests such as as flexible cystoscopy, (a look inside the bladder) or bladder function tests, the results of these will be discussed with you at the time of the test.

## WHEN YOU ARRIVE.

Please report to the reception desk.

If you are visiting the clinic for the first time and you are using a satellite navigation system, please use the following address or postcode:

Thorpe Park Clinic  
Centrum 5  
Thorpe Park  
Leeds  
LS15 8GB  
T: 0113 232 8277

Fountain Medical Centre  
Little Fountain Street  
Morley  
LS27 9EN  
T: 0113 249 4655

All clinic maps, directions and bus routes can be found at [www.livingcare.co.uk](http://www.livingcare.co.uk)

**MISSED PATIENT APPOINTMENTS  
ARE COSTING THE NHS  
A HUGE 7 BILLION POUNDS  
PER YEAR!**

If you are unable to make your appointment - please contact us on **0113 249 4655** or text **07713 198617** and we will happily rearrange or cancel for you.

